



A RELAXATION REFUGEE AMONG PALM TREES

Address

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ABOUT EL DORADO SEASIDE PALMS

Experience the exclusivity of our hotel in Kantenah Bay, a retreat facing the majestic Caribbean Sea. Recognized with Four Diamonds by AAA and praised by Forbes.com as one of the most romantic destinations in the world, we invite you to experience elegance in every corner. Enjoy breathtaking views from our massage palapa and explore reefs, archaeological sites, and paradisiacal beaches, all just 90 minutes from Cancun International Airport and close to Playa del Carmen and Tulum.

MORE INCLUSIVE™

This hotel is part of LH's More Inclusive™ experience, a proposal that goes beyond the traditional "all-inclusive". This innovative concept offers relaxation and adventure on one of the most beautiful beaches in the world, Maroma Beach. It includes a delicious brunch with 20 stations at Maroma Beach, WaveRunner rides, catamaran, snorkeling, access to a Themed water park* and ecotourism ranch with swimming in a refreshing cenote, as well as shared transportation to and from Cancun International Airport and the parks to and from the hotel.


*Every 3-night stay includes one admission to the themed water park.

SUITES

The 381 elegant suites, including the exclusive Premium section, are designed as an oasis of comfort and sophistication. Each suite has a king-size or double bed and whirlpool tub, offers an intimate retreat with luxurious details such as air conditioning, a 50" LCD TV, and a well-stocked mini-fridge. Experience comfort at its finest with a stay that redefines the concept of relaxation and elegance.

JUNIOR SUITE

Our Junior Suites combine contemporary furnishings with enchanting views of the garden or pool, creating a space of serenity and comfort in every corner. Enjoy a private balcony amidst palm trees that invites you to relax and enjoy the surroundings.

 3 adults
  441.3 ft² / 41 m²



LUXURY JUNIOR SUITE

With a décor that blends classic and modern, our Luxury Junior Suites offer a bright and welcoming environment. These suites on the ground and second floor have a king-size bed and a separate living room with breathtaking views of the gardens and coconut trees.

 2 adults
  530.5 ft² / 49.29 m²

BEACHFRONT JUNIOR SUITE

These suites are set amidst the hotel's lush gardens and are decorated in soft tones that reflect the beauty of the caribbean surroundings. They are just a few steps from the beach between the first and second floors.

 2 adults
  387.5 ft² / 36 m²

SWIM-UP JUNIOR SUITE

These deluxe suites, on the first floor in front of the hotel's vibrant gardens, offer a private furnished terrace with direct access to a lazy river that flows in front of the suite and leads to a pool with a swim-up bar. They are the perfect retreat for those seeking comfort at the water's edge.




 2 adults
  441.3 ft² / 41 m²

PREMIUM SECTION

The 96 suites in our Premium Section offer a contemporary Caribbean style with dark wood accents. They provide a unique experience with a whirlpool tub, a private furnished terrace or balcony, an exclusive bar, and a butler service, all within minutes of the beach.




PREMIUM JUNIOR SUITE

These suites stand out for their comfort and spacious design. They offer a cozy sitting area, luxurious bedding, a king-size bed, and high-quality toiletries. Located between the second and fourth floors, the modern and tranquil suites provide inspiring views of the lush greenery or the pool.

 2 adults
  441.3 ft² / 41 m²
  107.6 ft² / 10 m²




PREMIUM OCEAN VIEW JUNIOR SUITE

Located on the upper floors, our Premium Ocean View Junior Suites offer private balconies ideal for admiring Caribbean sunrises. With a warm and sophisticated décor, these suites create a serene environment to enjoy the sea at its best. Suites include a cozy living room, high-end toiletries, and a king-size bed or two twin beds. Subject to availability.

 3 adults
  484.3 ft² / 45 m²
  107.6 ft² / 10 m²

PREMIUM SWIM-UP JUNIOR SUITE

In our Premium Swim Up Junior Suites, you can enjoy a spacious terrace and direct access to an exclusive pool with a bar and lounge. All suites have a king-size bed, a cozy sitting area, elegant bedding, and high-quality toiletries.




 2 adults
  484.3 ft² / 45 m²
  107.6 ft² / 10 m²





PRESIDENTIAL STUDIO

Our Presidential Studio features with a main bedroom, a plasma-screen living room, and a whirlpool tub. It includes exclusive amenities such as a private or infinity pool, 24-hour room service, and an unparalleled stay experience.

 2 adults  484.3 ft² / 45 m²  107.6 ft² / 10 m²

Check-in 3:00 p.m.

Check-out 12:00 p.m.

Our facilities are smoke-free to provide an ideal experience for our guests. Smoking is prohibited on the balconies and terraces of the rooms and is only allowed in designated open areas.

Our hotel is not suitable for people with reduced mobility.

RESTAURANTS AT PALMS SECTION

Delight yourself with various gastronomic experiences in our restaurants where every meal becomes a sensory journey. From breakfast to dinner, explore exquisite flavors and experience unforgettable moments in a unique setting.

Dress-code

To enhance our guests' dining experience, we remind you to comply with the dress code.

Ladies: we recommend dresses, skirts, long pants, shoes, capri pants, or elegant shoes.

Gentlemen: long pants, collared shirts, and casual shoes. Elegant Bermuda shorts and dress sandals are allowed.

24-hour Room Service

Room service is available 24 hours a day. Our guests can choose from an à la carte menu delivered to their room or private terrace. *Restrictions apply on rainy days.

GOURMET PUB

INTERNATIONAL CUISINE TO SHARE

Enjoy varied and delicious dishes that invite you to taste more in a rustic and relaxed atmosphere.

Dinner: 5:30 p.m. - 10:00 p.m.

KAAB

Designed for guests seeking a complete vegan experience, this beachfront restaurant offers fresh, flavorful dishes. A culinary proposal where every bite reflects a commitment to a conscious and delicious lifestyle.

Lunch: 12:00 p.m. - 3:00 p.m.

FRONTERA BARBECUE

This seaside establishment offers a carefully curated selection of delicious tacos, crispy nachos, freshly baked pizzas, and more.

Lunch: 12:00 p.m. - 4:00 p.m.

LA SANDWICHERIE BITES & MORE

At our Frontera Barbecue, experience a carefully curated selection of tacos, nachos, freshly baked pizzas, and a variety of juicy Angus burgers and Mexican appetizers like burritos. With a coastal and cozy atmosphere, it's the ideal place to enjoy a casual seaside meal.

Lunch: 12:30 p.m. - 4:30 p.m.

MIA CASA PALMS

CONTEMPORARY ITALIAN CUISINE

Mia Casa Palms is the most romantic of our restaurants, offering the best option for an intimate dinner as a couple. With a modern and unique décor, guests will be transported to a romantic dinner in an Italian villa to enjoy delicious and innovative dishes. Reservations are required.

Dinner: 5:30 p.m. - 10:00 p.m.



LA CARRETA

AUTHENTIC MEXICAN FOOD

Discover the authentic taste of Mexico at La Carreta. Enjoy a culinary experience highlighted by spices, fresh herbs, and vegetables grown locally in our El Dorado Royale greenhouse in a warm and welcoming atmosphere.

Dinner: 5:30 p.m. - 10:00 p.m.

CULINARIUM

MEDITERRANEAN CUISINE

Indulge in a culinary journey at Culinarium, where a relaxed atmosphere and views of beautiful gardens invite you to explore Mediterranean flavors and textures in a creative menu and a wide range of margaritas.

Breakfast: 07:00 a.m. - 11:00 a.m.

Dinner: 5:30 p.m. - 10:00 p.m.

ARRECIFES

INTERNATIONAL CUISINE

Enjoy an exquisite buffet with varied dishes and Mexican touches at Arrecifes. With breakfast, lunch, and dinner options, it is the ideal place to have a varied dining experience next to the main pool.

Breakfast: 7:00 a.m. - 11:00 a.m.

Lunch: 12:30 p.m. - 4:30 p.m.

Dinner: 05:30 p.m. - 10:00 p.m.

BARS AT PALMS SECTION

GUACAMAYAS BAR

Relax at Guacamayas Bar with Mexican beers, micheladas, and exotic cocktails in a vibrant atmosphere of tropical music. It is ideal for enjoying a refreshing drink during the day and night.

Open: 10:00 a.m. - 2:00 a.m.

COTORROS BAR

It is the perfect place to relax, either in the lounge area or on one of our swings for two, enjoying the cool sea breeze and a refreshing drink.

Open: 10:00 a.m. - 1:00 a.m.

ARRECIFES SWIM-UP BAR

Located in the Arrecifes pool, our Swim-Up Bar offers a variety of drinks while enjoying the sun and water.

Open: 10:00 a.m. - 6:00 p.m.

COLIBRI SWIM-UP BAR

Located near Villa 35, Colibri Swim-Up Bar offers a wide range of cocktails and drinks to enjoy while relaxing by the pool.

Open: 10:00 a.m. - 6:00 p.m.



GAVIOTAS SWIM-UP BAR AND LOUNGE

In the heart of the hotel, Gaviotas Swim-Up Bar and Lounge invites you to enjoy a refreshing drink while relaxing by the pool.

Open: 10:00 a.m. - 6:00 p.m.

GARCITAS SWIM-UP BAR

For Premium guests, Garcitas Swim-Up Bar offers gourmet bites and drinks in an exclusive setting.

Open: 10:00 a.m. - 6:00 p.m.

Lunch: 12:00 p.m. - 4:00 p.m.

LA CANTINA BAR

Discover an exclusive selection of tequilas and margaritas at La Cantina Bar, located inside La Carreta restaurant. The bar offers an exclusive selection of 16 different homemade tequila infusions, margaritas, creative cocktails, a wide variety of tequilas, and a wide range of beers and wines.

Open: 5:30 p.m. - 10:00 p.m.

MARGARITAS BAR

Located inside our Culinarium restaurant, it offers a variety of flavored margaritas and international drinks.

Open: 5:30 p.m. - 10:00 p.m.

FRONTERA BAR

Relax at Frontera Bar, which offers a panoramic view of the ocean. Enjoy your favorite drink while gazing at the horizon.

Open: 10:00 a.m. - 6:00 p.m.

PICADILLY – SPORT BAR

Picadilly Sports Bar is the perfect place to enjoy entertainment and fun, whether watching a particular game or sharing with friends.

Open: 9:00 a.m. - 11:00 p.m.



RESTAURANTS AT INFINITY SECTION

DRIFTWOOD GOURMET OCEANFRONT

RESTAURANT & BBQ CORNER

This restaurant is located below the main pool and offers an exquisite à la carte menu to satisfy any craving. The barbecue area provides delicious 100% healthy grilled dishes with roasted vegetables and mouth-watering desserts that will melt in your mouth.

Its paradisiacal views, energy, and good music make it the perfect place to enjoy a memorable dining experience.

Breakfast: 7:00 a.m. - 11:00 a.m.

Lunch: 12:00 p.m. - 5:00 p.m.

SEASIDE MARKET

INTERNATIONAL CUISINE

Our guests can enjoy a delicious breakfast and dinner with succulent dishes ranging from salads to main courses, freshly baked bread, and pastries to suit all tastes. The cuisine takes you on a global journey of flavors, reflecting the chef's passion.

Breakfast: 7:00 a.m. - 11:30 a.m.

Dinner: 5:30 p.m. - 10:00 p.m.

MIA CASA DORADO

CONTEMPORARY ITALIAN CUISINE

The most romantic of our restaurants, Mia Casa, offers the best option for an intimate dinner with your partner or friends. With a modern and unique décor, this restaurant transports guests to a romantic dinner in an Italian villa with delicious and innovative Italian dishes.

Reservations are required.

Dinner: 05:30 p.m. - 10:00 p.m.

KLAY TALAY

ORIENTAL CUISINE

Enjoy an impressive Asian dining experience with exquisite dishes created with passion and creativity by our chef, unique and fresh flavors, and a selection of Japanese beers and sake.

Reservations are required.

Dinner: 05:30 p.m.- 10:00 p.m.

BARS AT INFINITY SECTION

OCEANFRONT SWIM-UP BAR

This bar, located at the beachfront pool, serves a wide variety of virgin cocktails, fresh fruit-infused water, ice-cold beers, and premium drinks while enjoying the ocean view.

Open: 10:00 a.m. - 6:00 p.m.

DRIFTWOOD BAR

At Driftwood BBQ Corner, enjoy your favorite drinks while relaxing on the beach or by the main pool.

Open: 10:00 a.m. - 5:30 p.m.

MEZCALITO BAR

This bar is designed for enjoying a relaxed evening or a good drink before or after dinner to the beat of soft music with Mexican and Latin tones. It honors the Mexican tradition of mezcal and a variety of other alcoholic and non-alcoholic liquors and cocktails.

Open: 3:00 p.m. - 11:00 p.m.



FEATURES INCLUDED

When our guests first step into our elegant lobby, they will be greeted with a glass of sparkling wine and attended to with gourmet services and amenities such as beach waiters, concierge service, and 24-hour room service.

- Meals at any of our Palms and Infinity restaurants.
- Unlimited alcoholic & non-alcoholic beverages.
- A welcome glass of sparkling wine.
- Tennis court with rackets and balls.
- Swimming pools in the Palms and Infinity sections.
- Wi-Fi.
- National and international calls.
- Servibar with a variety of beverages.
- Day and night activity program.
- In-room safe deposit box.
- Non-motorized water sports.
- Pool and beach towels.
- Bathrobes.
- Fitness center.
- Spa with sauna and steam (restrictions apply).
- Live music and nightly entertainment.
- Daytime entertainment: beach volleyball, aqua aerobics, salsa lessons, yoga sessions.
- Evening entertainment.
- Parking.
- Valet parking service.
- More Inclusive™ experience

SERVICES AND FACILITIES

NOT INCLUDED IN THE PACKAGE

- Romantic dinners on the beach.
- Special wine list.
- Laundry service.
- 24-hour paramedic service.
- Car rental and travel agency.
- Certification, private lessons, and diving equipment rental.
- Spa services “Náay Spa”.
- “We Proudly Serve Starbucks™” coffee shop.
- Group dinners.
- Group cocktails.
- Meeting rooms.
- Private events.
- Balam: A Mayan journey through a spiritual and culinary experience.



NÁAY SPA

Inspired by the traditions, philosophies, and techniques of the Maya, Náay Spa offers a curated selection of treatments designed to restore inner balance and harmonize body and mind.

- **Temazcal:** The invocation, herbal steam, and intention merge with the power of the elements—water, fire, air, and earth—to purify the body, mind, and spirit in one of the world’s most ancient rituals
- **Massage:** Experience relaxation, stress relief, and reflexology.
- **Facial:** Deep cleansing, hydrating, and revitalizing treatments.
- **Body treatments:** Exfoliation, hot stones, and compress therapies.
- **Beauty Services:** Manicure, pedicure, and salon services.
- **Massage Beds:** Available within the spa, beachfront, or nestled in the jungle.

WEDDINGS

El Dorado Seaside Palms has different dreamy beachfront locations. Our distinguished service enriches experiences, allowing the bride and groom to have a day of celebration and a lifetime of memories.

*All information contained herein is subject to change without notice.

